** Program of Veterinarian Care**

**This agreement is between \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ and serves as documentation of expectations for both parties as it relates to the care of the animals in the Petland store located at \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_. All protocols regarding the health of the pets in the store are under the direction of the consulting veterinarian.**

**Protocols for Puppies and Kittens**

**Weekly in store examinations: \_\_\_\_ Vet initials \_\_\_\_Store initials**

* The consulting veterinarian will come to Petland to examine all new puppies and kittens each week.
	+ Exam will be performed every (Day of Week).
	+ A thorough health exam will be performed and recorded on a Puppy Check-In Form or other state-required health certificate.
	+ All information relative to the health of the puppy or kitten will be disclosed on the exam document to be shared with potential consumer.
	+ Puppy will be held to allow for rest & recovery for a minimum of 24 hours before being available for socialization and for sale.
	+ Consulting veterinarian will approve the health of all puppies before being available to customers. If they are not approved for sale, the veterinarian will determine appropriate treatment.
	+ During the consulting veterinarians weekly visit, they will also re-examine all puppies and kittens in the Support Care Center and any other puppy or kitten identified with a question or concern and determine appropriate treatment.
	+ Consulting veterinarian will determine the animal is free from clinical signs of infectious, contagious or communicable disease and any animal over X months of age has proof of current rabies vaccination in order for the animal to be available for sale.

**Vaccination, dewormings and prophylactic protocols: \_\_\_\_ Vet initials \_\_\_\_Store initials**

* Veterinarian will verify that all puppies arrive at the store with the proper vaccinations, dewormings and anti-parasite protocols. This should include at least two vaccinations of: Distemper, Hepatitis, Parainfluenza and Parvo. Veterinarian will verify that all kittens arrive at the store with proper vaccinations, dewormings and anti-parasite protocols. This should include Feline Viral Rhinotracheitis, Calicivirus, and Panleukopenia and a negative test result for Feline Leukemia.
* While in our care and until a puppy/kitten finds a home the vaccination and deworming schedule is as follows:
	+ Puppy is vaccinated every (#) weeks with DHPP. Rabies at (#) weeks.
	+ Kitten is vaccinated every (#) weeks with FVRCP. Rabies at (#) weeks.
	+ Stool exam every (#) weeks with vaccine update. Worming as needed.
* After arrival the following prophylactics shall be administered: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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**Nutrition Program: \_\_\_\_ Vet initials \_\_\_\_Store initials**

* Puppies are fed 3 times a day during their entire stay at Petland. They are fed (Name of food)
* Every puppy/kitten has fresh water at all times.
* Probiotic Puppy Booster is added to water daily in order to assist immune response and development.
* All feedings will be recorded on the Daily Kennel Record and all inconsistencies will be reported and shown to the veterinarian during the weekly examinations. If a puppy is not eating, it will be reported to the veterinarian.

**Socialization Program: \_\_\_\_ Vet initials \_\_\_\_Store initials**

* Each puppy should be handled individually each day with at least 30 minutes of attention, but no less than 10 minutes of one-on-one time. A potential consumer or employee can achieve this. The socialization will be recorded on the puppy’s Socialization Chart (this form can be fetched from puppy inventory program and should be displayed in kennel).
* The veterinarian will provide direction on any special socialization needs (i.e. walking, exercise).

**Use of the Support Care Center: \_\_\_\_ Vet initials \_\_\_\_Store initials**

* The consulting veterinarian will review and revise, if needed, the policies and procedures for admitting, treating and releasing animals from the Petland Support Care Center. Once accepted, Support Care Center policies and procedures will be approved and signed off by the consulting veterinarian.
* Any puppy that is coughing, sneezing or showing other signs of illness are to be placed in the Support Care Center (SCC) for treatment and care and should be reported to the veterinarian. Each puppy is monitored throughout day and treated under the direction of the consulting veterinarian.
* Clinical examination will be performed and recorded on the Petland veterinary exam document and documented in the Veterinary facility medical records in accordance with state law.
* All information relative to the health of the puppy or kitten will be disclosed on the Petland Veterinary Exam document and shared with potential consumers.
* In the event the veterinarian determines the appropriate treatment is euthanasia, the puppy or kitten will be transported to the veterinarian’s facility and be completed by the veterinarian.

**Circumstances to send puppy/kitten to a veterinary facility: \_\_\_\_ Vet initials \_\_\_\_Store initials**

The consulting veterinarian will review and revise, if needed, the policies and procedures for sending a puppy, kitten or other animal to a veterinary facility. Once accepted, the policies and procedures will be approved and signed off by the consulting veterinarian. The documents should include, at minimum, the following information:

* Policies and protocols outlining the various reasons an animal would need to go to a veterinary facility
* The species, age, weight and name of the animal being taken to the veterinary facility
* The Petland identification information for the animal (microchip, tattoo, etc.)
* The date and time the animal was taken to the veterinary facility
* The time and date the veterinary facility/veterinarian was notified of the need for medical care and approved the transfer
* The Petland employee (along with some form of identification) responsible for taking the animal to the veterinary facility and the Petland manager on duty that approved sending the animal to a veterinary facility.
* A brief description of the medical problem causing the animal the need to go to the veterinary facility
* The date and time the animal arrived at the veterinary facility.

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**Protocols to follow if a puppy or kitten passes away in store: \_\_\_\_ Vet initials \_\_\_\_Store initials**

* Immediately contact the consulting veterinarian and arrange for transportation to clinic. Wrap the deceased animal in a towel, place in plastic carrier and bring to clinic.
	+ A necropsy and/or a statement relating to cause of death must be printed on the veterinarian’s letterhead.
	+ The consulting veterinarian will discuss with the store owner options if an animal passes away after hours or if the vet is unavailable. If the veterinarian’s office is closed, the puppy or kitten MUST be carefully wrapped in a towel and placed in refrigerator overnight in order to slow postmortem decomposition. Do not freeze, as this will hamper any microscopic evaluation.

**Use of disinfecting products and other cleaners in the kennel: \_\_\_\_ Vet initials \_\_\_\_Store initials**

The consulting veterinarian will review and revise, if needed, a cleaning and disinfection protocol in accordance with Petland’s policies and procedures and known local diseases and risks.

**Protocols for other pets (Birds, Small Animals, reptiles, fish, etc.)**

**Specifics may vary on which animals can be seen and/or treated by the consulting veterinarian:**

 **\_\_\_\_ Vet initials \_\_\_\_Store initials**

* Examinations
	+ The store will fill out a care sheet for any small animal with a question or concern and monitor any changes.
	+ A feeding chart will be used and kept in a visible location for review.
	+ The consulting veterinarian will provide an examination for all small pets with a question or concern.
	+ All information relative to the health will be documented on the pet’s care sheet.
	+ Protocols for care and support should be discussed with consulting veterinarian. Any decision regarding euthanasia must be made and the process conducted by the consulting veterinarian.
	+ The consulting veterinarian will approve before a pet is available for sale after any treatment.
* Protocol to follow if a small pet passes away in the store.
	+ Any deceased small pet MUST be carefully wrapped in a towel and placed in freezer. Pet is to be transported to Veterinary clinic as soon as possible for final disposition with 7 days.

Veterinarian Signature \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Name of Veterinarian’s Facility\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Veterinarian’s Phone\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Store Owner\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_